









# Exceptional Service

At the touch of a button





The GEST Service Call System  
delivers excellent service and  
unrivalled privacy. A stylish  
button, easily enabled with a  
simple WiFi connection.



# Innovative. Intuitive. Timeless.

At the touch of a button, GEST enhances superior service to the world's most discerning clients. Tailored to suit, inside its sleek exterior GEST is a high-tech innovation in product design. GEST delivers more efficient service in a timeless design with customisable features.





## Professional support, efficient workflow

GEST is the future of luxury service call systems. Created to support and enhance the workflow of superior service professionals, GEST's dedicated app is easy to install and is seamlessly integrated into existing hospitality systems.



# Excellent Service. Unrivalled Privacy. Beautiful Design.

These are at the core of the GEST Service Call System. Created for the top tiers of the luxury service business, GEST is available in two standard finishes and completely customisable. From exclusive engraving to bespoke designs that seamlessly match her owner's interior - GEST delivers beyond expectations.







## Solid Black

Silver  
Matte Black



## Universe

Silver  
Black or Brown Leather



## Boutique

Silver or Gold  
Custom Leather and Wood Detailing

# The Collection

The creators of GEST understand the importance of sleek design and smart technology. The GEST Service Call Button Collection features a range of exclusive materials for the perfect finish. Each GEST button is entirely customisable, ensuring your service call system is made to measure.

# A Smart Interaction

Using the GEST Service Call System is intuitive. Touching the button for either two or five seconds easily differentiates between a standard or priority service request. GEST's subtle sound and light indicate the state of the call. When an attendant confirms the call, the button turns green, seamlessly informing the user that service will arrive shortly.

In an emergency, a warning signal can also be triggered on specific or multiple buttons by authorised attendants or security systems. Our latest GEST models allow users to dedicate up to four different areas on the Button to functions of their choice.



*Easily send an emergency call from a mobile device*





# Features



## Easy Integration

Simple WiFi connection - no additional equipment required



## Sophisticated Design

Using the finest materials and exclusive bespoke design



## Intuitive Features

Touch, light & sound combined with clean app design for easy use



## Two Way Emergency

Emergency calls to and from each GEST button for enhanced safety



## Customised Calls

Multiple touch areas, with the ability to make special requests



## Hardware Monitoring

Battery status, temperature & connectivity monitored in the app



## GEST Service App

Efficient handling for service attendants - API & Crestron integration



## Wireless Charging

Using the industry standard Qi protocol for wireless charging



## Local or Cloud

Managed with the GEST local server or the Cloud service





## From Yacht to Private Residence, Restaurant to Luxury Hotel

The GEST Service Call System adds value wherever 7-star service is a prerequisite. Customisable to every client's needs, the GEST Button is available in two standard finishes and styled to perfection.

The Boutique series of GEST Buttons offer a fully customised finish using custom leather and wood detailing.



# Materials

The Boutique series of GEST Buttons offer a fully customised service call system. The YachtCloud team are on hand to assist in creating the perfect GEST Button to suit the most luxurious of environments.

## Rings

A Polished Marine Grade Stainless Steel ring encircles each GEST Button. Clients can also choose from the following metals:

16kt Gold, 24kt Gold, Rhodium (Platinum), Silver, Bronze, Copper, Nickel



## Housing

GEST is available in its Matte Black ABS housing. Bespoke designs include a custom leather or wood veneer finish.

### Leather

The standard leather is Black and Dark Brown. The YachtCloud team can source most colours and finishes in our high-quality leathers to ensure a seamless fit.



### Wood

A whole range of wood types can be chosen as a veneer on the curved surface of the GEST Buttons. The YachtCloud team assist each client in finding the perfect luxury wood veneer for them.



# Dutch Design, Made in Holland

Designed by the talented team of designers, technologists and engineers at YachtCloud, the GEST Service Call System is the result of over 12,000 hours of engineering, testing and finetuning. Responsibly produced near Rotterdam in the Netherlands, impressive craftsmanship combines with innovative technology for the very best luxury service call system on the market.





# Custom Branding



## Custom Print on Lens

The full glass surface of the GEST button offers more space for finer graphic detail. Custom printing on the glass lens of the GEST Button allows for icons, logos and a wide range of colours.



## Laser Engraving

A YAG laser is used to create a detailed engraving in the metal ring of the GEST button. Letters or small symbols appear charcoal black on the surface, while the surface remains smooth. Our advanced technology allows for perfectly sharp, custom typography.



## Classic Engraving

A classic engraving is uniquely suited to rounded typography. The classic engraving is ideal for clients looking for a more handmade aesthetic, giving the metal ring of the GEST Button rich and tactile detail.

## Extended Features for Guests

The GEST Service Call System is designed to offer guests luxury service in the most efficient, intuitive way possible. Special features can be added to the glass top surface of the GEST Buttons that allow guests to make specific demands. Guests can differentiate the buttons across a range of options, including room service, housekeeping or even calls to specific staff members. Specific requests are made by touching one of the individual icons placed along the outer black circle of the GEST Button interface.



### **Room Service**

### **Doorbell**

The door can be opened from the Button.

### **Do Not Disturb**

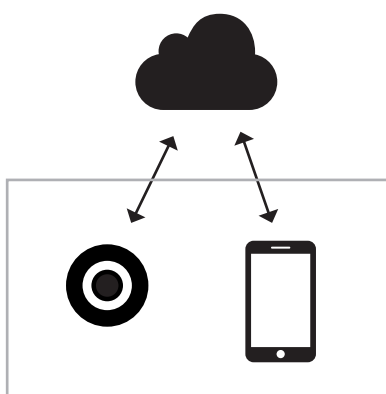
Switch on the room's 'privacy mode' from the GEST Button - always within arms reach.

### **Possible Features**

- Laundry
- Housekeeping
- Mute all sounds

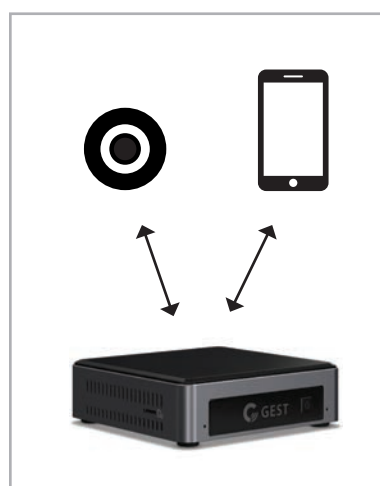
# Installation

The GEST Service Call System only needs a WiFi connection to get up and running. Once the GEST Buttons are connected to the network, you can connect them to the server. The server can be hosted in the cloud or you can opt to install your own GEST server, whereby the GEST Service Call System is run locally without the need for an internet connection.



## Cloud Based

The GEST Button and mobile devices connect to the cloud server via the local WiFi.

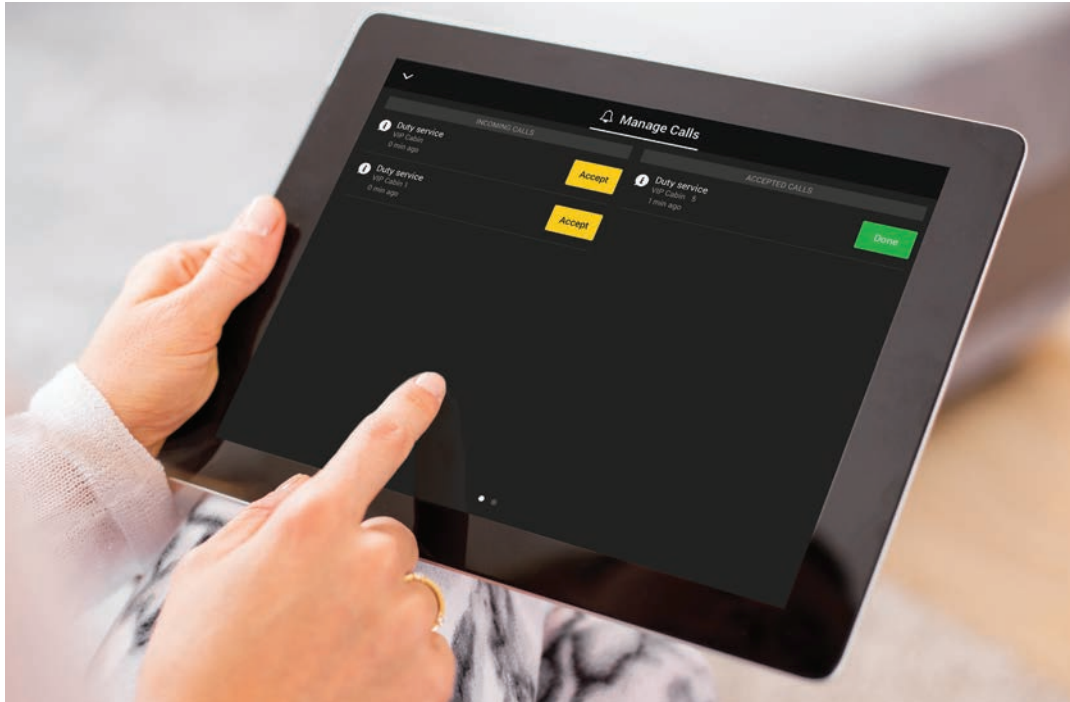


## Local Server

The GEST Service Call System is run locally with your own server with no need for an internet connection.

The system can also operate with existing hardware running a virtual server.





### CRESTRON

CRESTRON is one of the most commonly used and robust platforms for system integration.

GEST is easily integrated using the CRESTRON code-module from YachtCloud.

### OMNIYON

Designed for luxury property and yacht owners, OMNIYON provides a sleek, simple and sophisticated media and comfort control experience.

All GEST features are seamlessly integrated into OMNIYON.

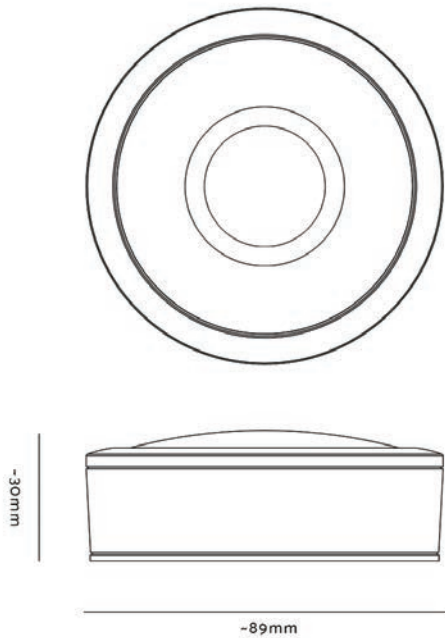
### API INTEGRATION

Using our API, GEST can be integrated into any other control and management system to create the ideal Service Call System.

## Third Party Integration

GEST is designed for those looking for bespoke excellence. In addition to the GEST Service App, clients can opt to use our API to integrate GEST into other control and management systems to create the ideal Service Call System, right down to the professional interface.

# Specifications



## Button

Size: 89x30mm

Weight: 250g

Connections: WiFi, BLE

Power: 3.7V Battery, Wireless Charging

Indicators: Sound & Light

## GEST Local Server\*

Size: 111 x 115 x 32mm

Connections: IP Network RJ45

Power: 12-19 VDC via External Power Supply

*\*for stand-alone use without internet*

*Find more specifications in the separately available spec sheets*





The GEST team are always on hand to advise and assist in the creation of your perfect service call system. For more information about tailored solutions, bespoke design, prices and delivery times, contact the GEST team at:

**info@my-gest.com**  
**+31 (0) 10 820 0252**



**GEST is a YachtCloud product**

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